

2018 STPCO work report
3-year (2018-2020) work plan status

**Sustainable Transportation Partnership of the Central
Okanagan**



January 2019

Sustainable Transportation Partnership of the Central Okanagan 2018-2020 STPCO Work Plan

The three areas of focus for the 3-year term of the partnership (2018 – 2020) are Transit and Programs Delivery, Regional Transportation Planning, and Partnerships. This report presents the 2018 advances on each of the areas, and 2019 expected deliveries.

Transit and Program Delivery (Pg. 2 - 4)

Focuses on the efficient and responsive provision of transit services, the delivery of transit infrastructure, transportation programs, and the introduction of new technologies. These activities involve engagement of community groups and development of new partnerships. Related to accessible transportation, development of feedback networks and creation of new policy to manage growing demand.

- Transit management
- Transit infrastructure
- Community capacity building around transportation
- HandyDart service management
- Transportation programs delivery and implementation
 - Bikeshare pilot

Regional Transportation Planning (pg. 4 - 6)

Focuses on appropriate multi-modal applications for each community. Members collaborate to establish town centres connected by regional transportation corridors. These activities happen in an integrated and coordinated fashion facilitating collaboration for capital infrastructure funding, development planning, infrastructure delivery and effective goods movement. Additionally, regional trail networks have been contemplated for years, but coordination, leadership and clear road map is required amongst all members for implementation. Integrated regional planning focuses on strategies for disruptive mobility, regional trails and active transportation and community partnerships to help shift the culture to supporting future and sustainable transportation options.

- Regional Transportation Plan (RTP), including the following sub-components:
 - Regional Hubs and Regional Transportation Network
 - Regional Land Use Scenarios
 - Regional Community Capacity Building TDM program
 - Regional Trails and Cycling Plan
 - Disruptive Mobility Strategy
 - Okanagan Gateway Transportation Study
- Coordination with MoTI on Highway Planning Studies

Next Generation Strategic Partnerships with Senior Government (pg. 6)

Focuses on opportunities for the membership to coordinate regional transportation priorities in sustainable transportation, governance and funding with senior government.

- Engagement of senior levels of government
- Explore possibilities for independently funded governance models
- Goal is to have 2021-2024 model that is independently funded

No.	Program/project name	Description	Funding source	2018 Status & 2019	Deliverable / Milestones / Timelines
1	Transit and Program Delivery				
1.1	Transit Management Accountable Manager: Jerry Dombowsky	Customer service Safety and security Revenue generation Operations Operational Planning Special events Development review Communications and Marketing Asset management	Operating- Ongoing	Delivered (3 year ongoing) Delivered (3 year ongoing) Delivered (3 year ongoing) Delivered (3 year ongoing) Delivered (3 year ongoing) Delivered (3 year ongoing) Delivered (3 year ongoing) Delivered (3 year ongoing) Delivered (next 2020)	<ul style="list-style-type: none"> Advertising contract management: on-bus U-Pass administration (update contract-revisions/additions) Bus stop/shelter management: location, maintenance, signage Customer feedback/complaint management Special event/ construction impact mgmt. Community events: customer appreciation events, community fundraisers – ‘Stuff a Bus’, ‘Santa Bus’, etc. Security management at exchanges (contractors) Bylaw enforcement management: graffiti, no-smoking legislation, panhandling, etc. Transit satisfaction and utilization survey
1.2	Enhancing the partnership with BC Transit Accountable Manager: Jerry Dombowsky	Operations Service standards Finance Safety and security	Operating –Staff time	Delivered (3 year ongoing) Delivered (3 year ongoing) Delivered (3 year ongoing) Delivered (Future Plan Service standards drafted) Delivered (2019-2020) In-progress (2019)	<ul style="list-style-type: none"> Operations liaison with service operator (First Canada) and BC Transit – planning, customer service, operational issues, infrastructure & safety issues, committees & working groups. 3-year Service Agreements & MOUs AOA process management Creation of regional service standards and performance measures (Transit Future Plan deliverable) Technology – AVL communications & marketing planning re: implementation, APC passenger count protocols, on-bus CCTV communications. Review operational performance indicators Cost and revenue sharing
1.3	Sustainable Transportation Programs (Transportation)	Cycling Rideshare Education Walking	Operation – Staff time	Delivered (Ongoing) Delivered (Ongoing) Delivered (Ongoing) Delivered (Ongoing)	<ul style="list-style-type: none"> Bike to Work/School Week Bike Rodeos Ridesharing promotion School Travel Planning/Safe Routes to School (2 Schools per year)



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	Demand Management TDM Programs) Accountable Manager: Jerry Dombowsky			Delivered (Ongoing) Delivered (Ongoing)	<ul style="list-style-type: none"> Class rides free transit program Companion pass transit program
1.4	Bike Share Pilot Accountable Manager: Jerry Dombowsky	This project would include a dockless bikeshare program within the City of Kelowna that could be implemented, on a pilot basis, at no cost to the City of Kelowna. Results and effectiveness will be monitored to determine if the pilot should become a permanent program and key findings and recommendations will be summarized and shared with regional partner jurisdictions.	Partnerships - Pending	Delivered Delivered (in progress) <ul style="list-style-type: none"> 2019 	<ul style="list-style-type: none"> Bikeshare pilot program Bikeshare Pilot Results summary & evaluation Bike share evolution
1.5	Open Streets Pilot Accountable Manager: Jerry Dombowsky	Open Streets events help to support, promote, and encourage active and sustainable transportation and are becoming more popular throughout North America.	Pilot 1: CoK + Partnerships-Pending	Strategy developed, delivery is On hold	<ul style="list-style-type: none"> Open Streets Pilot Event Open streets Pilot Summary & evaluation
1.6	Transit Infrastructure Implementation Accountable Managers: Jerry Dombowsky/Rafael Villarreal	New infrastructure New and renewal bus stops, shelters, Level of Service	Local governments Operation – Staff	In progress Delivered In progress 2019 2019 2019	<ul style="list-style-type: none"> Mission, Mid-Town, Glenmore, UBCO connector (Expected delivery, 2019-2020) Rutland Exchange Phase II U-Pass card reader technology implementation Development of regional bus exchange, stop and shelter standards Level of service (LOS) standards (continuous improvement)
1.7	Major Transit Infrastructure Proposals	Major facilities and exchanges in preparation for the Government	Grant – Pending	In progress In progress	<ul style="list-style-type: none"> Transit Operations Centre/Facility (Structuring 2018, Capital 2019-2021) Mid-Town Exchange



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	(Grant proposals- PTIF) Accountable Managers: Jerry Dombowsky/Mariah VanZerr/Rafael Villarreal	of Canada's Public Transit Infrastructure Fund (PTIF)		In progress In progress In progress	(Structuring 2018, Capital 2019-2021) • Springfield/Enterprise Transit Priority Corridor (Structuring 2018, Capital 2019-2021) • Queensway Security Pavilion Structuring 2018, Capital 2019-2020 • Peachland intra-regional hub Structuring 2018, Capital 2019-2021
1.8	Fare Products Accountable Manager: Jerry Dombowsky	Communication/marketing plan Fare products and technology review Board/Councils reports U-Pass relationship management Marketing strategy (operating) Service reliability (hours)	Operating	In progress In progress 2019	• Vendor network expansion • New fare products – presentations to councils • Digital ticketing strategy
1.9	Handydart Service Management Accountable Manager: Jerry Dombowsky	Eligibility Travel Options Policy and protocols Service Standards & Service Levels	Operating	Delivered Delivered In progress In progress	• Fare policy • Eligibility management system • Conventional transit training pilot • Service level standard development
2 Strategic Transportation Planning					
2.1	Regional Land Use Scenario Modeling (Phase 2) Accountable Manager: Mariah VanZerr	In 2014 STPCO led a series of Land Use projections, as part of the Regional Transportation Plan, various land use scenarios need to be evaluated.	Grant - Funded	Delivered Delivered	• Draft Regional Land Use Scenarios • Preferred Regional Land Use Scenario
2.2	Regional Transportation Plan (Phase 2) Accountable Manager: Mariah VanZerr	The RTP will engage regional partners to identify a regional transportation network, a preferred regional growth scenario, and identify and prioritize strategic transportation investments that will support a multi-modal transportation network that contributes to and	Grant - Funded	Consultant Engaged Draft 1 Delivered Delivered/Draft 1 Delivered 2019 2019	• Consultation and Public Engagement Strategy • Multiple Account Evaluation Framework (Prioritization) • Regional Hubs & Regional Transportation Network • Transportation Modeling • Regional congestion index study • Operations Plan (Asset Management & Renewal) • Implementation, monitoring and evaluation approach



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		enhances the quality of life in the Central Okanagan Region.			
2.3	Regional Trails and Cycling Plan Accountable Manager: Mariah VanZerr	Regional trail networks have been contemplated for years, but coordination and leadership is required amongst all members for implementation. As part of the RTP, active transportation projects, programs, and policies that affect the regionally-significant multi-modal transportation network will be identified and evaluated. The vision for the network will include alignment with major intra-regional projects. Final recommendations will be incorporated into an updated Regional Trails and Cycling Plan.	Grant - Funded	Scoping Scoping 2019-2020	<ul style="list-style-type: none"> Updated Regional Active Transportation Plan Prioritized active transportation projects, programs and policies The plan should identify, coordination during development approvals, capital funding, strategies to approach senior government for such funding, and designation of future right-of-way.
2.4	Regional Community-Capacity TDM Program Accountable Manager: Mariah VanZerr	As part of the RTP, this project will seek to identify community organizations across the region that can help to facilitate and support culture and behavior change towards sustainable transportation options, using a bottom-up, community-capacity building approach.	Grant- Funded	Consultant engaged USL 2019	<ul style="list-style-type: none"> Community partner organizations Capacity-building opportunities Updated Regional TDM Program
2.5	Regional Disruptive Mobility Strategy Accountable Manager: Mariah VanZerr	As part of the RTP, this strategy will take a detailed look at the potential benefits and impacts of changing transportation technologies (such as driverless vehicles) in the Central	Grant 1 – Funded Grant 2 - Pending	In progress 2019	<ul style="list-style-type: none"> Regional Disruptive Mobility Policy Options Toolkit



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		Okanagan, and develop a policy options toolkit for regional partner jurisdictions.			
2.6	Transit Infrastructure Plan and Prioritization Accountable Manager: Mariah VanZerr	As part of the RTP, this project will identify regionally-significant transit infrastructure needs. The project will also explore the potential for regional “mobility hubs” at key transit exchange locations to help provide first-last mile transit solutions.	Grant - Funded	As part of RTP in progress 2019-2020	<ul style="list-style-type: none"> Regional Transit Infrastructure Capital Plan
2.7	Okanagan Gateway Transportation Study Liaison: Mariah VanZerr/Rafael Villarreal	A partnership with MoTI, Kelowna International Airport, the City of Kelowna and UBCO to develop a comprehensive plan for the Airport/University area	Grant - Pending	Funding agreement with MoTI, UBCO, and Airport. RFP issued and in process to sign a Consultant 2019-2020	<ul style="list-style-type: none"> Okanagan Gateway Transportation Plan (2019) Conceptual designs (2020)
2.8	Central Okanagan Planning Study (HYW Planning) External lead: MoTI	Ongoing	Operating	On going	<ul style="list-style-type: none"> Continue the collaboration with MoTI and its consultant
2.9	Regional Household Travel Survey Accountable Manager: Mariah VanZerr	A regional travel survey that collects daily travel pattern information from residents. Results are critical for looking at changes in travel patterns over time and achievement of targets, such as shifts in mode share.	Reserve - Pending – various sources	Delivered and administered, funding agreement with MoTI and City of Vernon, results expected spring 2019	<ul style="list-style-type: none"> 2018 Regional Household Travel Survey <ul style="list-style-type: none"> Delivery Fall 2018 Reporting spring 2019
3 Next Generation Strategic Partnerships with Senior Government					
3.1	Engage provincial government at a strategic level	Invite senior governments to participate in STPCO	Operating	Letter sent to Provincial government In progress	<ul style="list-style-type: none"> Include a senior representative from the Ministry of Municipal Affairs to attend the LGA Board meetings



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	Executive Committee and Local Government Advisory Board				
3.2	Advocacy strategy Accountable Manager: Rafael Villarreal	Develop a strategy to engage senior government in the regional partnership	Operating	In progress	<ul style="list-style-type: none"> Road map to engage senior levels of government
3.3	STPCO next evolution Accountable Manager: Rafael Villarreal	Structure a proposal for a Governance Model that is funded and mandated by a senior level of government	Operating	2018-2019	<ul style="list-style-type: none"> Engagement with senior levels of government Proposal submission
3.4	STPCO Evaluation and options for the future Accountable Manager: Rafael Villarreal	Report outlying the options for the STPCO moving into the next 3-year term.	Operating	2019	<ul style="list-style-type: none"> Report to be provided to each Council Ideal outcome is a model with independent funding

Overall accountability

Strategic Direction: STPCO LGA Board

Mayors of: City of Kelowna, City of West Kelowna, District of Peachland, District of Lake Country
 Chair of the Regional District of the Central Okanagan
 Chief of Westbank First Nation

STPCO Executive Committee

CAO or representatives from all partners

STPCO staff:

STPCO Administration and Supervision: Rafael Villarreal
 Programs and Transit: Jerry Dombowsky
 Matt Worona: Active Transportation Coordinator
 Alix Matthews-Mahé: Communications Advisor
 Regional Transportation Planning: Mariah VanZerr
 Cameron Noonan: Transportation Planner



STPCO Work Plan Reporting and Schedule 2018-2020

