



# Standing Committee Report Electoral Area Services Committee

**To:** Electoral Area Services Committee  
**From:** Director of Protective Services  
**Date:** October 21, 2024

**Subject:** EASC False Alarm Program Update

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**Objective:** Update the Electoral Area Services Committee on the reduction of false alarms through the False Alarms Reduction Program

## Discussion:

The False Alarm Reduction Program reduces false alarm attendance by police so their time is safeguarded for crime response. The RDCO false alarm reduction program was developed in 2005 at the request of the RCMP to alleviate and manage false alarm calls.

Over a decade, the population in the region has grown by 25.66 % from approximately 190,000 in 2013 to approximately 245,939 in 2023. In 2013, there were 648 security alarm calls, of which 629 or 97% were false alarms. In 2023, the Central Okanagan RCMP reported 1708 security alarm calls with 1228 or 72% that were false alarms.

Since the adoption of the new Security Alarm Systems Bylaw No. 1546 on May 23<sup>rd</sup>, 2024, there has been a significant decline of False Alarms reported and in the case of our larger member municipality of Kelowna, there has been a reduction of 63%.

## Recommendation(s):

**THAT** the Electoral Area Services Committee receives the False Alarm Program Update from the Director of Protective Services, dated October 21, 2024, for information.

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Respectfully submitted by: David Gazley, Manager of Protective Services

Report Approved by: Mike Walroth, Director of Protective Services

Approved for Agenda: Sally Ginter, Chief Administrative Officer

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## Attachment(s):

1. 2024-10-21 EASC False Alarms Reduction Program
2. BL1546-Security Alarm Systems-2024-05-23