



Regional District of Central Okanagan – Electoral Area Services Committee BC Transit Update

January 30, 2025

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Land Acknowledgment

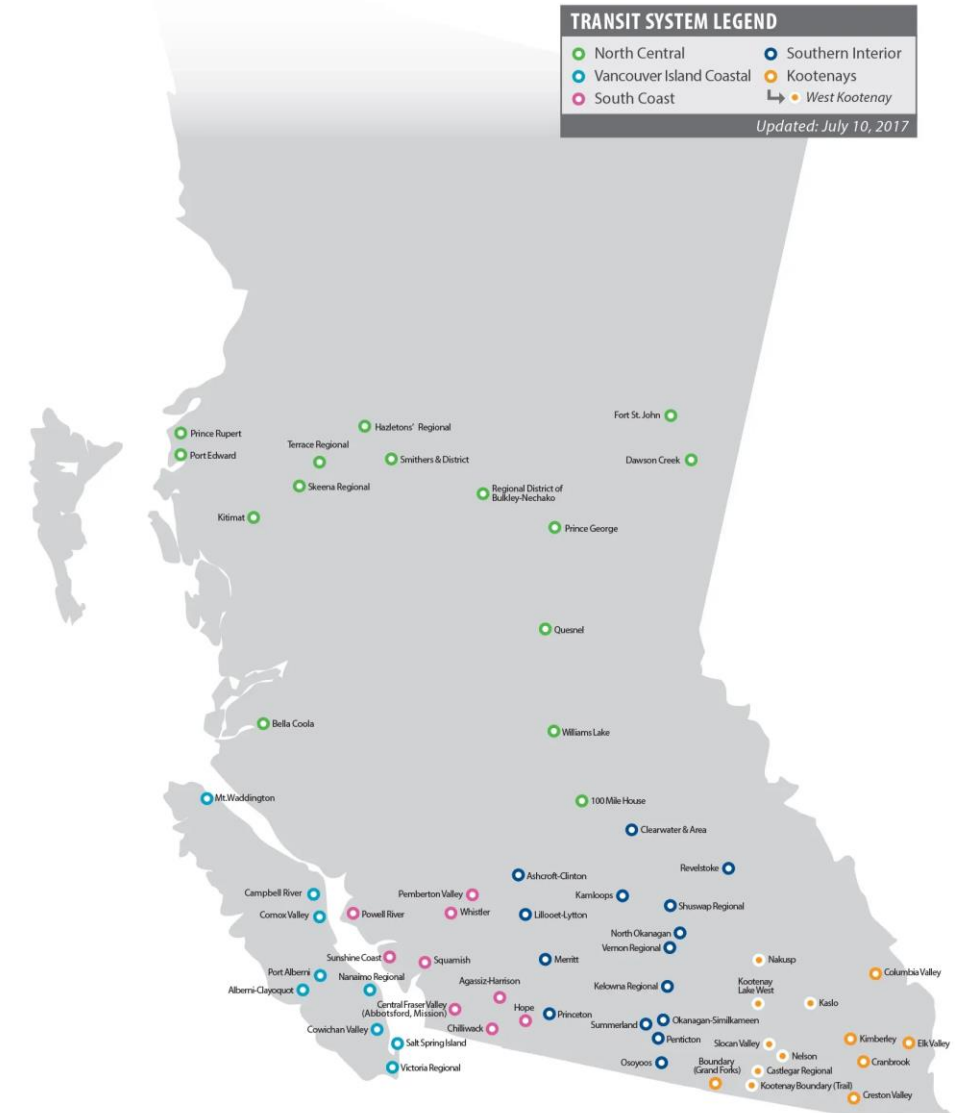
We acknowledge with respect that BC Transit delivers our mission on the ancestral territories of Indigenous Peoples across British Columbia, and their historical relationships with the land continue to this day.

BC Transit Overview

- Provincial authority responsible for the planning, funding and operation of all transit throughout the Province outside of Metro Vancouver
 - 51+ million passenger trips
 - 1,013 buses in a range of sizes
 - \$321 million operating & capital budget
 - 1.5 million British Columbians served
 - 130 Communities, 81 transit systems

Partnerships

- 59 local government partners
- 18 private management companies, 5 public organizations, 14 non-profits



Transit Services

Conventional Transit

- Fixed routes & schedules
- Mainly urban settings

Custom Transit (handyDART)

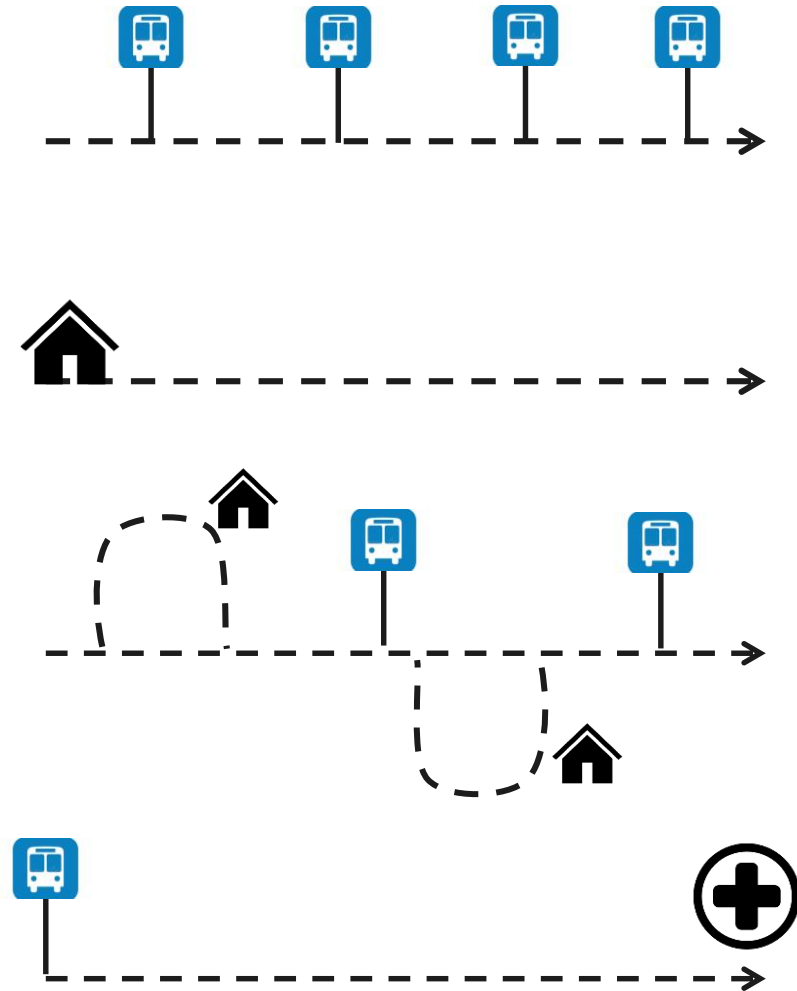
- Door to door
- Demand responsive
- For those who cannot access conventional
- Links to taxi programs

Paratransit & OnDemand

- Flexible routing and schedules
- Light duty accessible vehicles
- Small towns, rural communities, low ridership

Health Connections

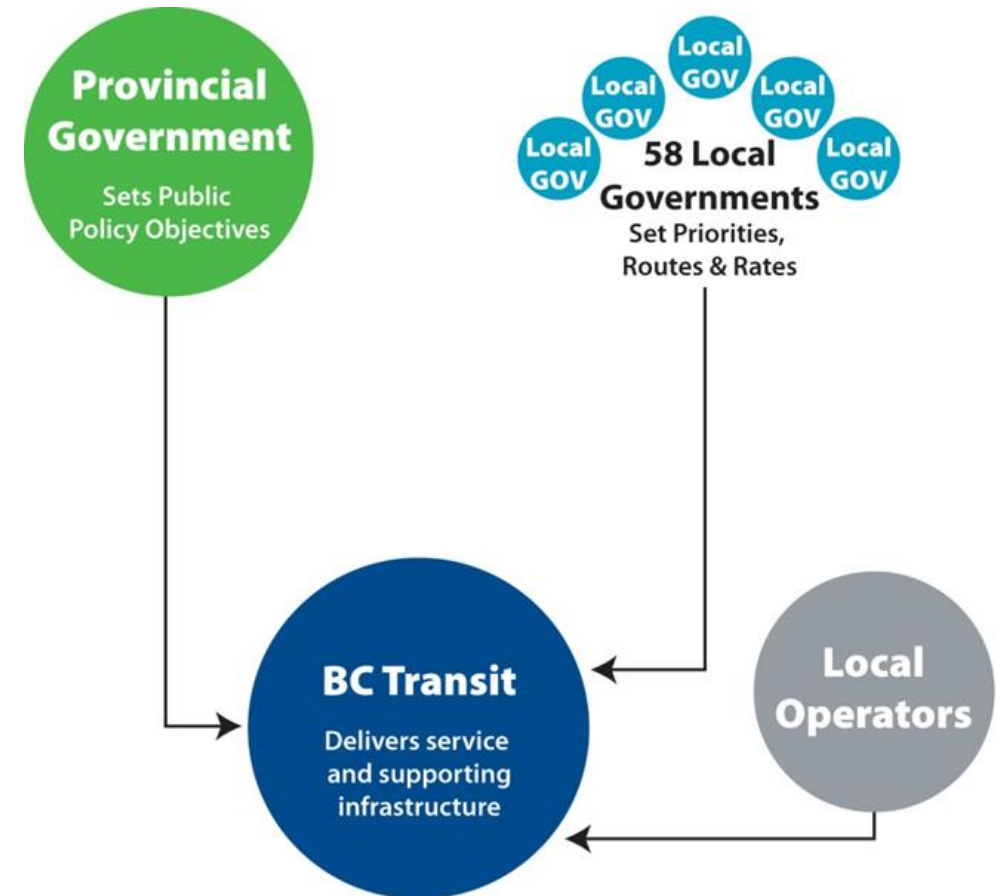
- Paratransit service funded by Health Authority
- Provides access to medical appointments
- Small towns, and rural communities



BC Transit Partnership Model

BC Transit

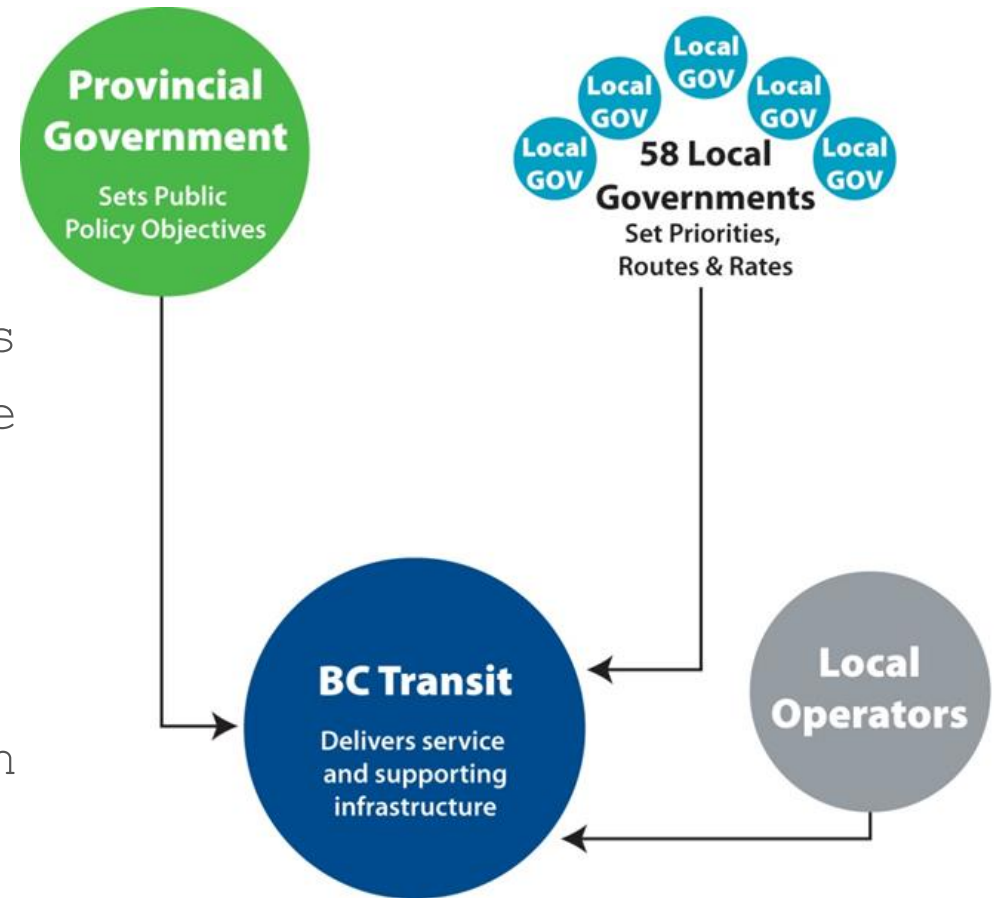
- Allocates provincial funding
- Professional services required to plan, finance and implement transit systems
- Plans transit systems to achieve local and provincial objectives
- Facilitate the operation of transit systems by contract or partnership
- Procures & owns fleet - Determines the fleet & facilities requirements
- Marketing (Rider's Guides) / website branding, media & public relations
- Provides financial & accounting



BC Transit Partnership Model

Local Government

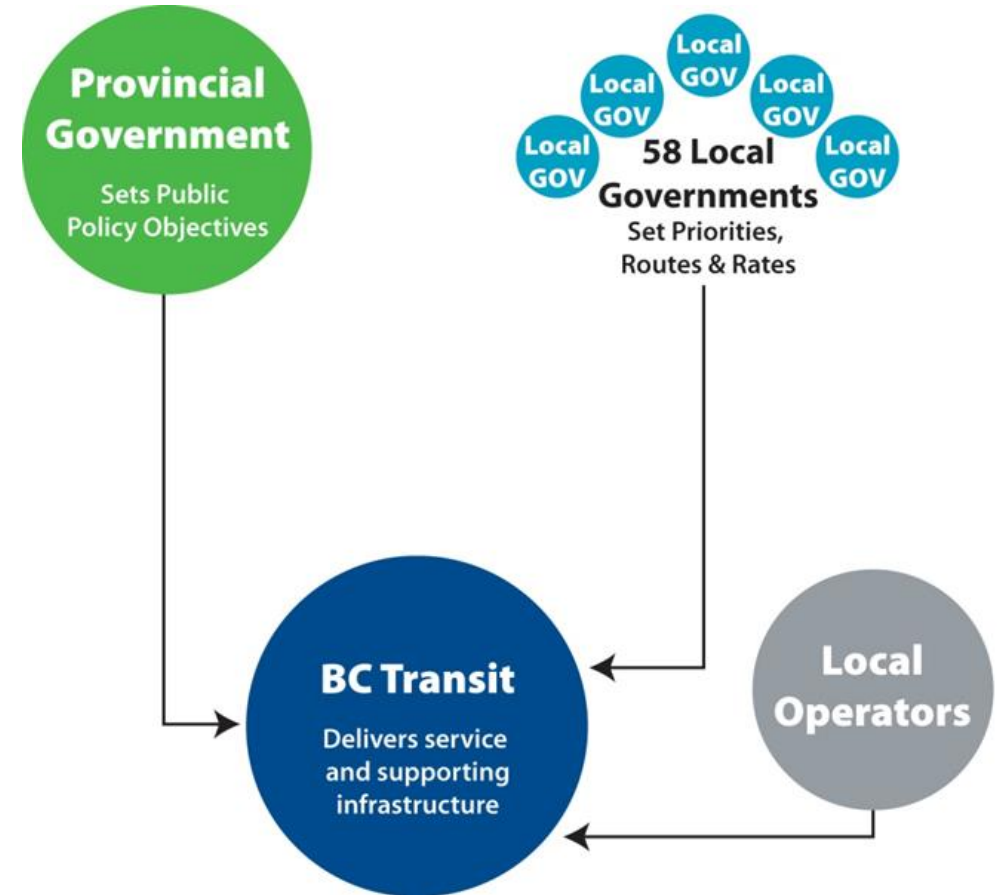
- Sets local funding
- Sets routes and service levels with BC Transit
- Determines service **expansion** priorities
- Sets **fares** and manages the sale of fare products
- Establishes and maintains **bus stops, shelters and amenities**
- Carries out **land use planning** through Official Community Plan, Transit vision and expectations, and transit supportive policies
- Approves transit related **agreements**
- Promotes ridership with BC Transit marketing/branding



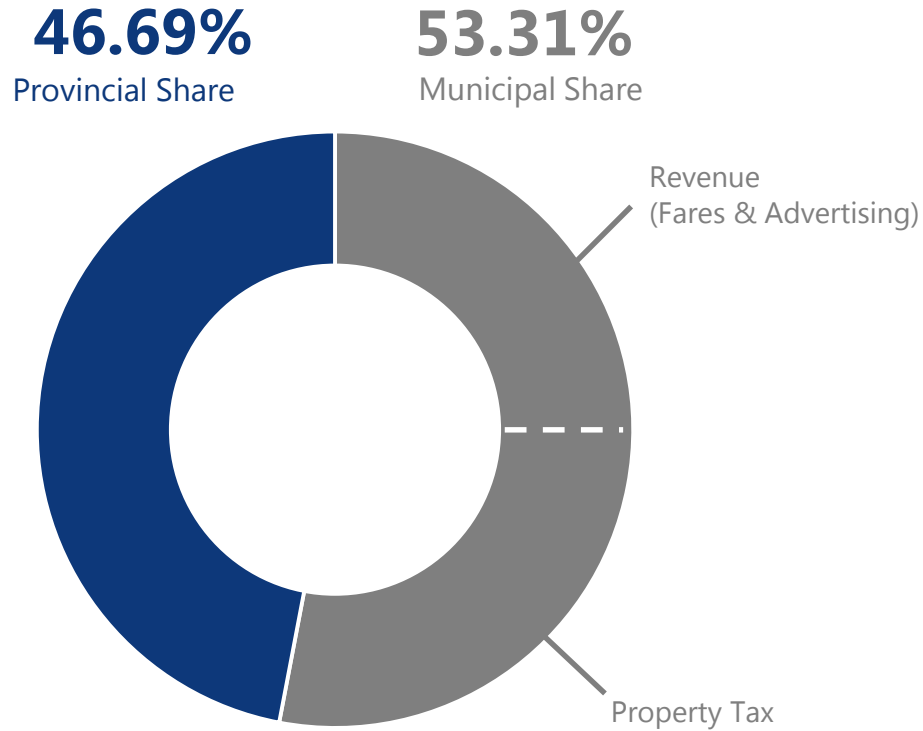
BC Transit Partnership Model

Operating Company

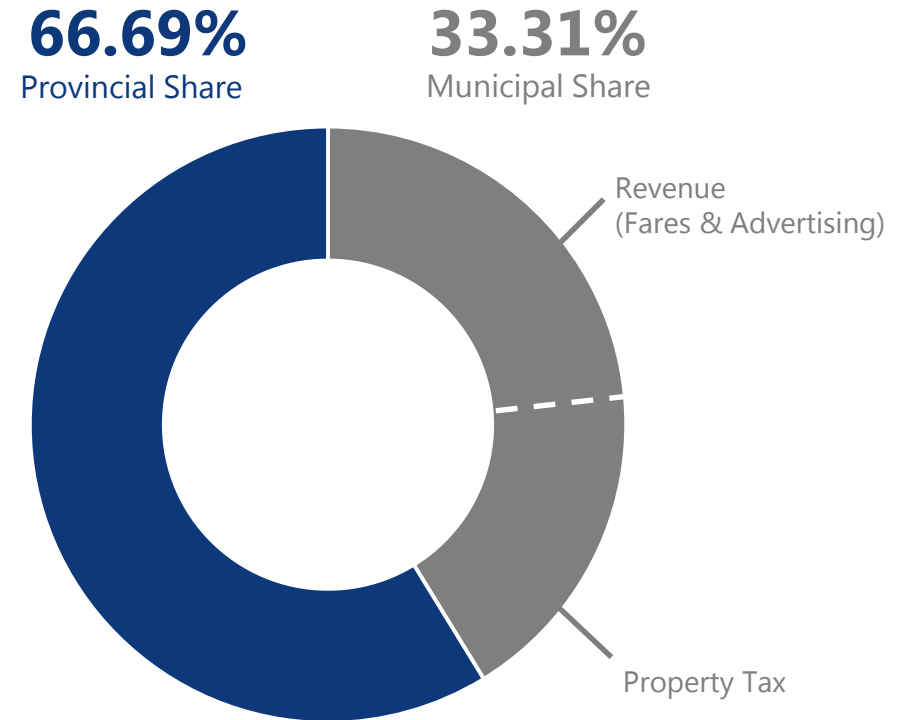
- Delivers specified transit services as directed by BC Transit
- Hires, trains and provides drivers
- Manages labour relations
- Collects fare revenue on behalf of the Local Government
- Provides day to day customer service (info line, lost & found inquiries, etc.)
- Assists with data collection
- Helps promote transit



BC Transit Partnership Model



Conventional Transit

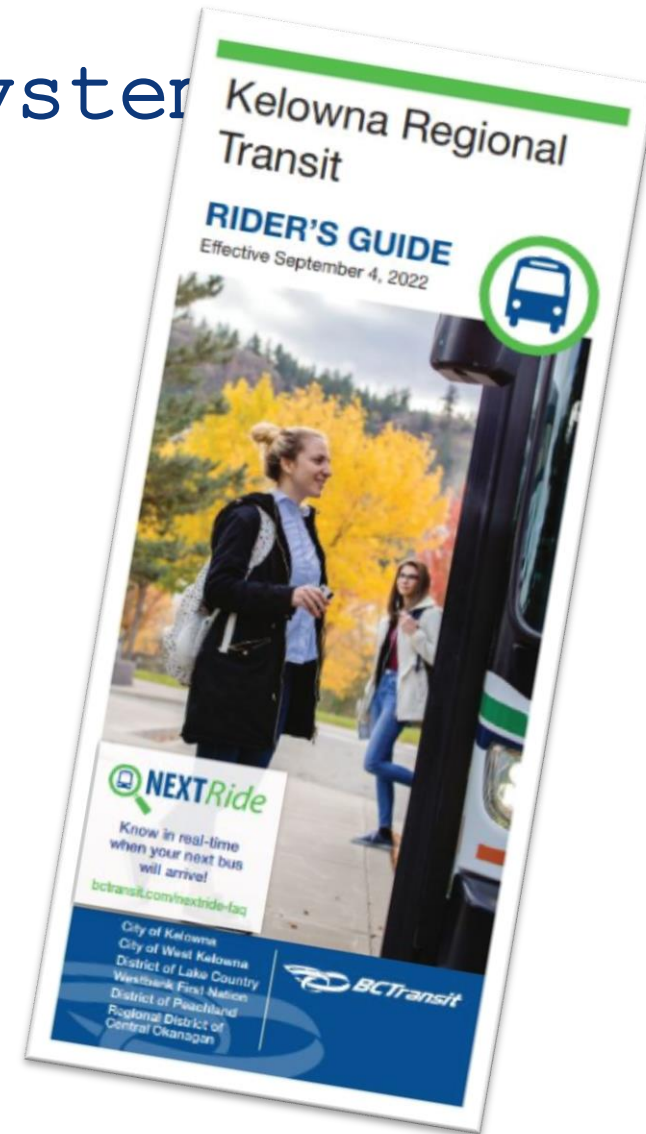


Custom Transit (handyDART)

Note: Local Government retains 100% of revenue to offset local costs

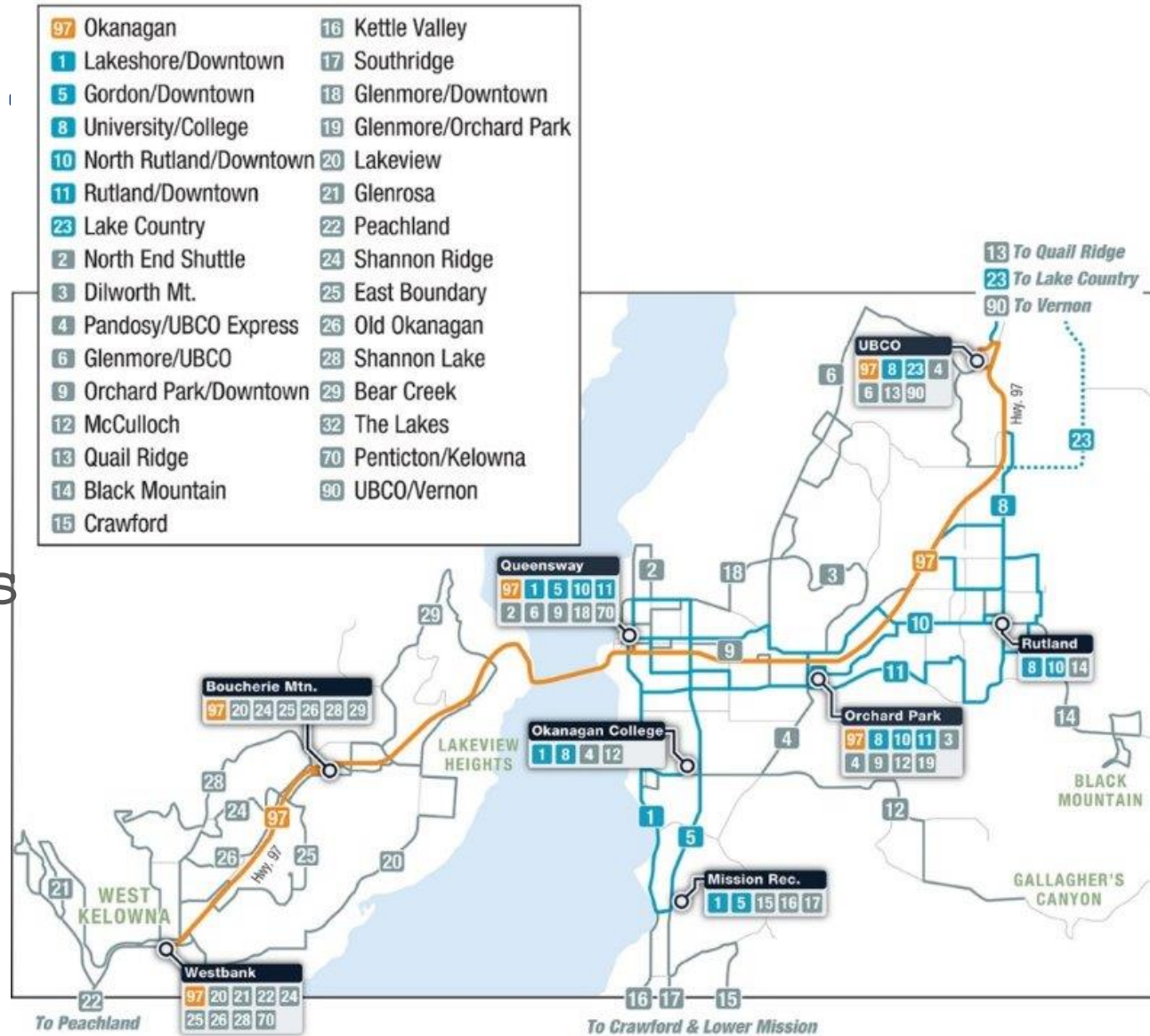
Kelowna Regional Transit System

- 6 Local Government Partners
 - City of Kelowna
 - City of West Kelowna
 - District of Lake Country
 - Westbank First Nation
 - District of Peachland
 - Regional District of Central Okanagan
- Operated by TransDev Canada
- Fleet:
 - 75 conventional buses
 - 12 community buses
 - 23 custom transit buses



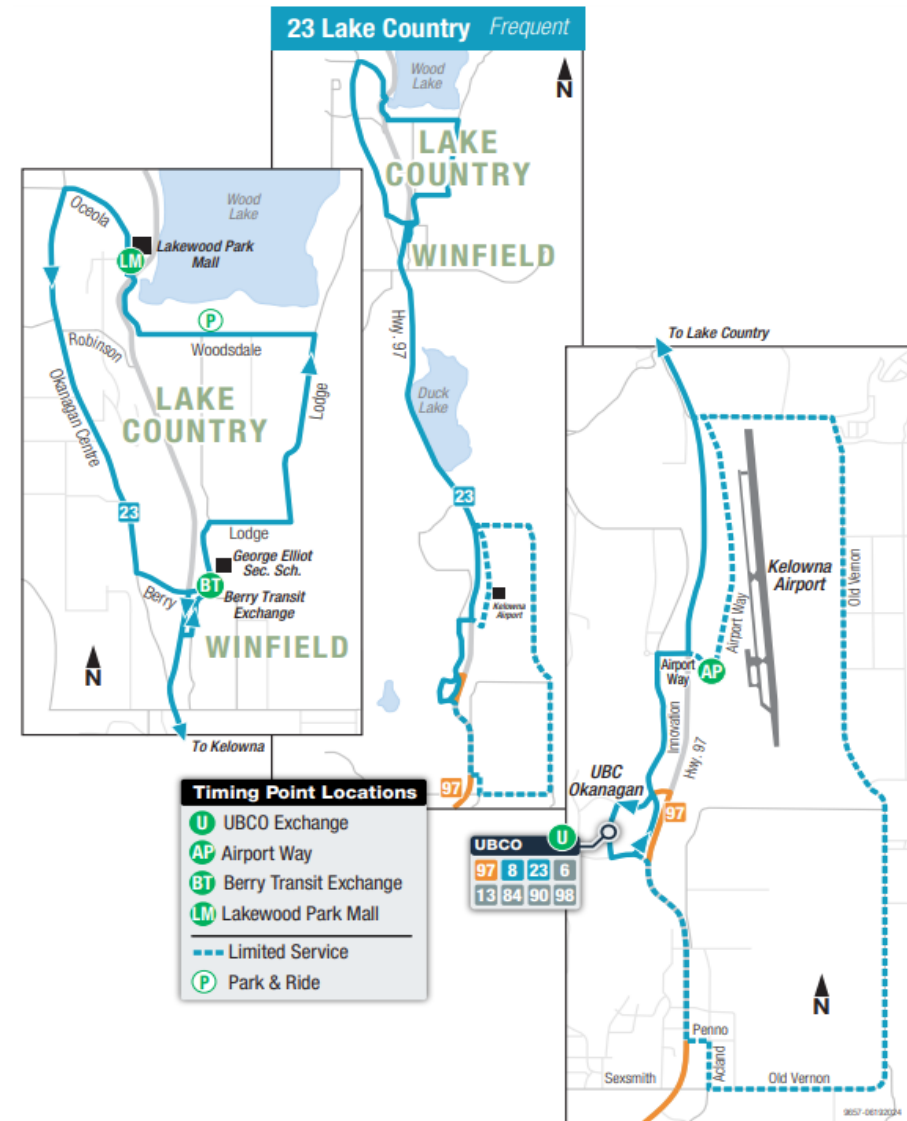
Kelowna Regional Tran

- 32 Routes
- 186,000 service hours
- 6.4 million annual rides
- 10% ridership increase



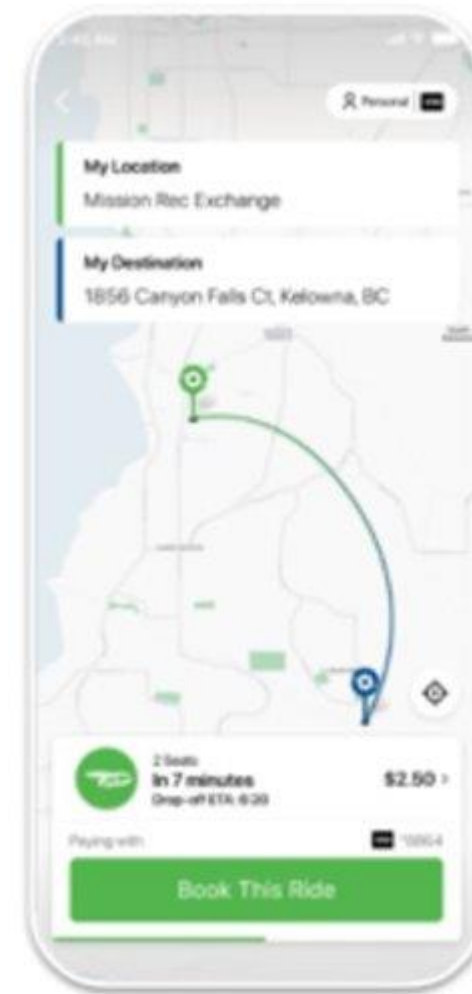
Kelowna Transit Governance

- Local Cost Sharing – determined by the total percentage of service hours delivered in each jurisdiction
 - **RDCO Cost Share: 4% of Route 23 “Lake Country”** (0.19% of total service)
 - **Operating Expenses (2024/25): \$32,00**
- Local Revenue Sharing – split by ridership (75%) and service hours (25%)
 - **Annual hours: 360**
 - **Annual ridership: ~1,000**
 - **RDCO Revenue (2024/25): \$12,000**

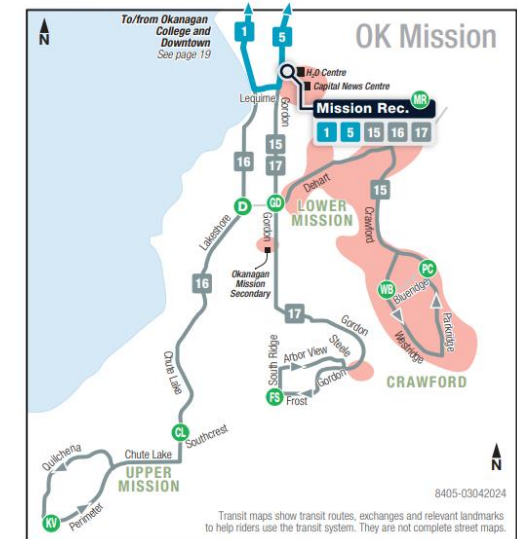


Kelowna On-Demand Project

- New service which uses technology to dynamically dispatch a bus to locations dictated by customers
- Launched for April 28 in Kelowna's Crawford neighborhood
- Potential expansion location options being discussed
- Opportunity to include as part of expansion discussions in 2025 for consideration in 2026



15 Crawford						
Monday to Friday						
MR	GD	WB	PC	GD	MR	
Mission Rec Exchange	Gordon and Dehart	Westridge and Blueridge	Parkridge and Crawford	Gordon and Dehart	Mission Rec Exchange	
OnDemand – book trips through the BC Transit OnDemand App or by calling 1-855-995-5872.						
BF	8:00	8:03	8:08	8:12	8:19	8:23
OnDemand – book trips through the BC Transit OnDemand App or by calling 1-855-995-5872.						
BF	3:30	3:33	3:38	3:42	3:50	3:54
OnDemand – book trips through the BC Transit OnDemand App or by calling 1-855-995-5872.						
B	Community Bus: bike rack use limited to daylight hours only.					
F	Fixed Route: trip operates as conventional fixed route.					

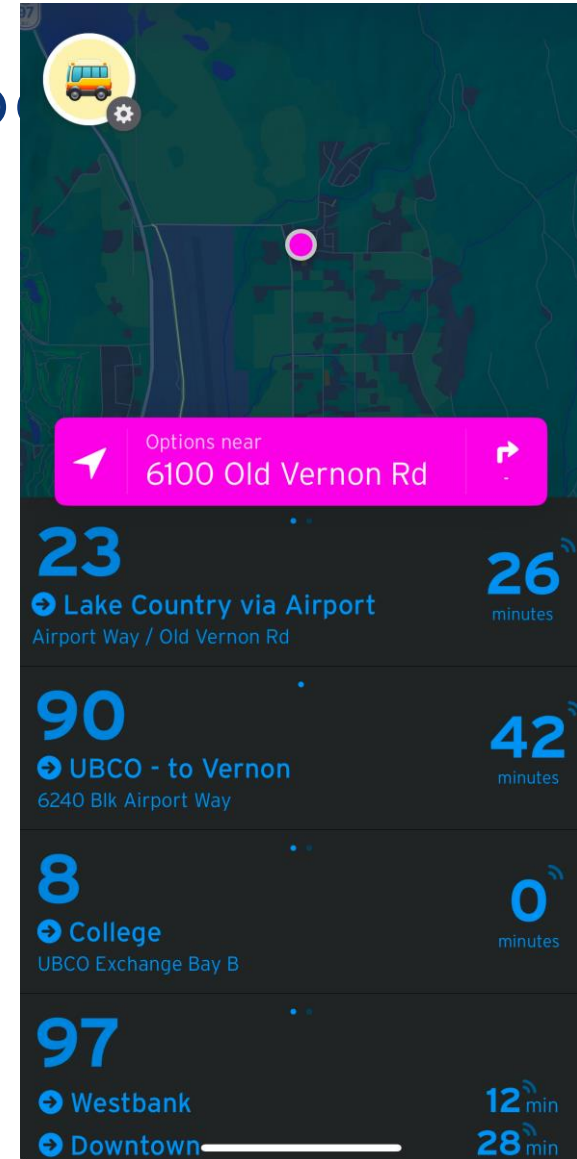


NextRide - Real Time Vehicle Location

- NextRide uses automatic vehicle location technology to allow customers to see real time bus locations and anticipated arrival times
- Visual displays and audio announcements provide information for the visual and hearing impaired



🕒 Leave in 3 minutes



Guiding Priorities for Future Planning

What information is BC Transit and local staff considering when making future transit planning recommendations?

- Current Demographic Data
- Ridership Statistics
- Operational and Service Performance Data
- Public, Transit-User, and Operator-Specific Feedback
- Industry-wide Principles and Best Practices
- Municipal and Local Area Plans and Policies

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Transit Future Action Plan



Approaching & Prioritizing Service Improvements

3

Outstanding Transit Future Planning Priorities

What changes identified in the most recent Transit Future Action Plan or past TIPS requests have not been addressed?

2

Performance Data Response

Are any routes reaching capacity thresholds? Any additional critical fixes needed?

1

Operational Needs and Critical Fixes

Are existing routes reliable and consistent? Outstanding on-time performance issues?
**Note that the Province is prioritizing support in this area for expansion funding.*



Thank You!

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