

Transfer Station Improvements

Electoral Area Services Committee Meeting

June 5, 2025

1450 K.L.O. Road
Kelowna, BC, V1W 3Z4
rdco.com



Background

095 – Waste Collection Service

- North Westside Transfer Station
- Trader's Cove Transfer Station
- Curbside Collection (Brent Road, Joe Rich, Ellison)
- Annual rate of \$167 / HH / year

Curbside & Transfer Station Operations

- Prime Contractor = E360S
 - Responsible to ensure health and safety of all persons at the Transfer Stations
 - Safety activities must be coordinated through Prime Contractor

Community Input

RDCO undertook a review in 2019

- Outcome of that review incorporated into work plans

Recent Delegations

- Wilson's Landing and Communities Society (December 2024)
- North Westside Community Association (January 2025)

Delegation content:

- Identified safety concerns
- Requested service improvements

Safety Concerns

▪ Trader's Cove

- Attendant Shelter → Complete (via Contractor)
- Yard Waste Bin Access → Complete (via Contractor)
- Recycling location → Complete (via Contractor)

▪ North Westside

- Recycling Location → Partially Complete (via Contractor)
- Potholes, Mud, Dust → Underway (via Contractor)
- Aging Bins → Underway (via Contractor)

Service Improvements

- Onsite Utilities (Electricity, Internet)
- Wash Facilities
- Additional opening hours and contracted staff
- Expanded site
- Paving
- Security
- RFID access control

New Annual Operating Expenses: \$140,000

New Capital Expenses: \$650,000

Funding Options

Option 1 – Unified Model

- All Electoral Area service users pay for Transfer Station Improvements
- Forecasted increase:
 - All Users: additional \$94 per year (+56%)

Option 2 – Assign Rates by Type

- Forecasted increase
 - Transfer Stations: additional \$164 per year (+98%)
 - Curbside Collection: additional \$46 per year (+27%)

Citizen Survey Results

Electoral Area residents prefer service cuts over tax increases.

Overall, more residents in Electoral Areas say the RDCO should cut services, instead of increasing taxes.

Overall, those in Electoral Area West are the least likely to opt for an increase in taxes (34%)

In Both Electoral Area West and East, only 13% and 14% of residents respectively supported increasing taxes to improve services.

Conflict

Delegation Requests	Citizen Survey
Requesting service improvement	Preference to cut services over tax increases
Acknowledged additional costs to undertake improvements	14% of citizens in EA's support increasing taxes to improve services
Request results in a clear cost increase	Results indicate preference for no increase
Option 1 or Option 2	Status Quo (Option 3)

Recommendation(s)

Option 1:

THAT the Electoral Area Services Committee endorses and recommends that the Regional Board endorse Option 1, which includes an increase in user fees for all Electoral Area West and Electoral Area East service users, and requests staff to undertake next steps, as outlined in the report from the Associate Director of Engineering Services regarding the Transfer Station Improvements – Financial Implications, dated June 5, 2025.

Option 2:

THAT the Electoral Area Services Committee endorses and recommends that the Regional Board endorse Option 2 and the necessary increase in user fees for all Electoral Area Transfer Station users, and requests staff to undertake next steps as outlined within the report from the Associate Director of Engineering Services regarding the Transfer Station Improvements – Financial Implications, dated June 5, 2025.

Option 3:

THAT the Electoral Area Services Committee endorses and recommends that the Regional Board endorse Option 3 and requests staff to not proceed with the delegation requested service improvements unless grants or other funds are obtained, as outlined within the report from the Associate Director of Engineering Services regarding the Transfer Station Improvements – Financial Implications, dated June 5, 2025.