



Interior Health
Every person matters

Mr. Brian Reardon, Chief Administrative Officer
Central Okanagan Regional Hospital District
1450 KLO Road
Kelowna, BC V1W 3Z4

October 1, 2019

Dear Mr. Reardon:

RE: ADDITIONAL FUNDING REQUEST FOR THE KELOWNA URGENT AND PRIMARY CARE CENTRE

This letter is to request funding for this project which will be commencing in fiscal year 2019/20 at 1141 Harvey Avenue, Kelowna in an Interior Health (IH) leased and operated stand-alone facility adjacent to the Capri Mall. This site is centrally located within the Central Okanagan (CO) Primary Care Network and is in close proximity to medical imaging services, private and community laboratory services and two private pharmacies.

The Kelowna Urgent and Primary Care Centre (UPCC) is consistent with the strategic direction of both IH and the Ministry of Health and supports a team-based primary care model. In order to alleviate acute care pressures, non-emergent care can be delivered safely outside of the emergency department of an acute care facility and in a more appropriate community setting, which provides a model of care that works for care providers, patients and the broader system of care. This proposed model of care is supported through a strong partnership between IH and the Central Okanagan Division of Family Practice and engagement with Aboriginal and patient partners.

This program and its location have been selected to improve patient access to urgent care services in the CO area that is culturally safe and welcoming. It will reduce wait times, increase access to primary care, reduce workload for IH staff and physicians, reduce congestion in the emergency department and improve patient flow.

The goal is to open the doors to this new centre in early 2020 but the timeline is subject to substantial tenant improvements which are required to make the space functional for a UPCC. The target date will be confirmed after design plans are finalized. We request funding for these tenant improvements and associated equipment from the Central Okanagan Regional Hospital District (CORHD) for 40% of the project's cost estimate of \$1.974 million in the total amount of \$789,600.

As this is a new IH facility please consider passing a resolution requesting IH to pursue the designation of this site under the Hospital District Act.

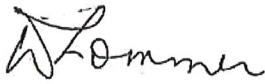
We would appreciate it if you could now submit this funding request and designation request to your Board for approval. IH representatives will attend the CORHD Board of Directors meeting on October 10th to present more detail and will answer questions the Directors may have. Upon approval, please send Birgit Koster, Director Business Support, Capital Planning copies of the relevant bylaws for our records.

Interior Health Authority
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Kelowna, BC V1Y 0C5
Web: www.interiorhealth.ca

VP Support Services & Chief Financial Officer
Telephone: (250) 862-4025 Fax: (250) 862-4201
E-Mail: donna.lommer@interiorhealth.ca

If you require further information, or if you have any questions or concerns, please contact Dan Goughnour or me directly.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Lommer".

Donna Lommer, CPA, CGA, EMBA
VP Support Services & CFO

/at

cc: Gail Given, Chair, CORHD
Marilyn Rilkoff, Director of Financial Services, CORHD
John Cabral, Acute Health Service Administrator, Kelowna General Hospital
Dan Goughnour, Director, Business Support
Lorne Sisley, Corporate Director, Facilities Management and Operations
Birgit Koster, Director Business Support, Capital Planning