

Minutes of the **GOVERNANCE & SERVICES COMMITTEE** meeting of the Regional District of Central Okanagan held at Regional District Offices, 1450 KLO Road, Kelowna, BC on Thursday, October 10, 2019

Directors: J. Baker (District of Lake Country)
M. Bartyik (Central Okanagan East Electoral Area)
C. Basran (City of Kelowna)
W. Carson (Central Okanagan West Electoral Area)
M. DeHart (City of Kelowna)
C. Fortin (District of Peachland)
G. Given (City of Kelowna)
C. Hodge (City of Kelowna)
S. Johnston (City of West Kelowna)
D. Findlater, alternate for G. Milsom (City of West Kelowna)
B. Sieben (City of Kelowna)

Absent: L. Stack (City of Kelowna)
L. Wooldridge (City of Kelowna)
Representative for Westbank First Nation

Staff: B. Reardon, Chief Administrative Officer
T. Cashin, Director of Community Services
W. Darlington, Manager, Park Planning & Capital Projects
J. Foster, Director of Communication & Information Services
C. Griffiths, Director of Economic Development & Bylaw Services
D. Komaike, Director of Engineering Services
M. Rilkoﬀ, Director of Financial Services
S. Slaman, Business Development Coordinator
D. Dudzik, Environmental Planner
R. Kotscherowski, Manager of Fire Services
C. Coates, Waste Reduction Facilitator
I. Hodson, Supervisor-Community Relations & Visitor Services
S. Horning, Supervisor-Corporate Services (recording secretary)

1. **CALL TO ORDER**

Chair Given called the meeting to order at 8:35 a.m.

This meeting is being held on the traditional territory of the syilx/Okanagan peoples.

2. **ADDITION OF LATE ITEMS**

There are no late items for the agenda

3. **ADOPTION OF THE AGENDA**

#GS45/19

DEHART/FORTIN

THAT the agenda be adopted.

CARRIED unanimously

4. ADOPTION OF MINUTES

4.1 Governance & Services Committee Meeting Minutes – July 18, 2019

#GS46/19

HODGE/FORTIN

THAT the Governance & Services Committee meeting minutes of July 18, 2019 be adopted.

CARRIED unanimously

5. DELEGATIONS

5.1 2020-2025 Economic Development Commission Strategy

Staff thanked the members of the Advisory Council Executive for their input and introduced the members in attendance.

Staff report dated October 10, 2019 provided the Committee with an overview of the *Moving Forward to 2025* Economic Development Commission 2020-2025 Strategy.

The *Moving Forward to 2025* economic development commission strategy provides the strategy and focus area for the Regional District's Economic Development Commission to support growth and sustainability in the economy. The strategy includes an assessment of the region's value proposition through background research and economic analysis, community consultation and stakeholder engagement.

Director Basran arrived at 8:39

Jordon Tidey, Consultant, MDB Insight presented an overview of the strategy highlighting:

- The approach and methodology;
- The documents reviewed during the process:
 - RDCO Regional Growth Strategy: Priority Projects Plan 2017;
 - Growing in the Okanagan, 2020 Labour Market Outlook;
 - Economic Opportunities to 2020 Strategy for the Central Okanagan Region;
 - 2018 Central Okanagan Economic Profile and 5 Sector Profiles.
- The engagement activities:
 - Round Tables
 - One on One Interviews
 - Business Survey
 - Stakeholder Engagement Workshops

Questions from the Board followed.

Staff presented an overview of the implementation strategy and highlighted the innovative action categories. *Moving Forward to 2025* provides the foundation of what will be outlined in the publically available Operational Plan every year.

Each action detailed in the annual Operational Plan includes well defined objectives, rationale, tactics and measurements, all of which are monitored and reported on a quarterly basis. Questions from the Board followed.

#GS47/19

BARTYK/HODGE

THAT the Governance and Services Committee receives, for information, the presentation regarding the 2020-2025 Economic Development Commission Strategy;

AND THAT the Governance and Services Committee recommends the Regional Board endorses the *Moving Forward to 2025*, Economic Development Strategy.

CARRIED unanimously

5.2 BC Ambulance Service

Staff introduced the item and the presenter, Neil Lilley, Senior Provincial Executive Director, Patient Care, Communications and Planning, BC Emergency Health Services.

Neil Lilley, Senior Provincial Executive Director, BC Emergency Health Services, presented an overview of the (new) Clinical Response Model highlighting:

- The objectives of the model:
 - Improve response time to highest acuity;
 - Improve patient experience for medium acuity.
- The Clinical Response Model replaces the Resource Allocation Plan;
- Changes include:
 - Creating more categorization of calls to ensure the highest acuity so patients are responded to quicker;
 - Improving the resource allocation to 911 and transfer events;
- There is no change to the scope of practice for Paramedics;
- There is no change to the MPDS call assessment
- Objectives include:
 - Building the foundation for future changes to low acuity responses;
 - Reducing response times for high acuity (time sensitive) patients;
 - Better care for low acuity patients;
 - Aligning requests for First Responders and Fire Agencies to provide patients with the most appropriate care;
 - Addressing Fire and Municipal requests to ensure timely and effective use of FR resources
- The changes allow for:
 - Less time on the scene for First Responders;
 - Fewer calls First Responders need to attend and wait for an ambulance to be freed up;
 - More effective use of resources;
 - Improved patients/residents experience and outcomes;
 - Reduction in call volume is focused on the events where BCEHS responds routinely.

- BCEHS will request First Responders for all calls that meet certain criteria.
- BCEHS has changed the way in which it dispatches all resources and not just First Responder responses. This is to ensure that resources are more readily available for those events where time is critical.
- Noted that the BCEHS is establishing a rural fire working group committee to understand and address rural fire department issues.

Director Johnson returned at 10:26 a.m.

Questions from the Board followed.

#GS49/19

CARSON/BARTYIK

THAT the Governance and Services Committee receives, for information, the presentation by BC Emergency Health Services.

CARRIED unanimously

6. COMMUNITY SERVICES

6.1 Regional Growth Strategy Monitoring Program Update

Staff report dated October 10, 2019 updated the Committee on the Regional Growth Strategy Monitoring Program.

An RGS Monitoring Program was identified as a key element in the Priority Projects Plan to establish a program to monitor the implementation and progress being made towards achieving the RGS objectives.

Staff presented an overview of the monitoring program. The monitoring program has two components: (1) a framework for monitoring impact on RSG goals; and (2) A process for tracking implementation.

Paul Siggers, Project Coordinator, EcoPlan International, presented an overview of the project, consultation findings, monitoring program and project challenges and recommendations.

Director Johnson left at 10:01 a.m.

Questions from the Board followed.

#GS48/19

BAKER/SIEBEN

THAT the presentation on the Regional Growth Strategy Monitoring Program be received for information;

AND THAT the Governance and Services Committee recommends that the Regional Board endorse the Regional Growth Strategy Monitoring Program.

CARRIED unanimously

Meeting recessed at 10:11 a.m. Reconvened at 10:19 a.m.

BC Ambulance presentation occurred at this time.

6.2 Agricultural Compliance and Enforcement Strategy Update

Staff report dated October 10, 2019 updated the Committee on the Agricultural Compliance and Enforcement Strategy.

The Regional Agricultural Compliance and Enforcement Strategy will outline the Regional's

Staff provided an overview of the Agricultural Compliance and Enforcement Strategy.

#GS50/19

HODGE/BARTYIK

THAT the Governance and Services Committee receive the presentation from the Director of Community Services, dated October 10, 2019 regarding the Regional Agricultural Compliance and Enforcement Strategy for information.

CARRIED unanimously

7. ENGINEERING SERVICES

7.1 Curbside Update October 2019

Staff report dated October 3, 2019 updated the Committee on the 2019 curbside waste collection contract.

Staff presented the update and responded to questions from the Board.

#GS51/19

SIEBEN/DEHART

THAT the Governance and Services Committee receives for information the report from the Director of Communication & Information Services dated October 3, 2019 regarding the 2019 curbside waste collection contract.

CARRIED unanimously

7.2 Industrial Commercial and Institutional Recycling

Staff report dated October 2, 2019 informed the Committee regarding the Letter to Minister Heyman requesting the ICI Sector be included in BC's Recycling Regulation.

#GS52/19

BAKER/SIEBEN

THAT the Governance and Services Committee receives for information the report from the Director of Communication & Information Services dated October 2, 2019

regarding the Letter to Minister Heyman requesting the ICI Sector be included in BC's Recycling Regulation.

CARRIED unanimously

7.3 Clean Plastics Action Plan

Staff report dated October 2, 2019 informed the Committee on the submission to the Province in respect of the Clean BC Plastics Action Plan consultation.

Staff presented an overview of the submission and responded to questions from the Board.

#GS53/19

CARSON/DEHART

THAT the Governance and Services Committee receives for information the formal feedback submission to the Province as part of the Clean BC Plastics Action Plan consultation.

CARRIED unanimously

7.4 Development Cost Charge Review Update

Staff report dated October 1, 2019 updated the Committee on the Development Cost Charge review.

Staff provided an overview of the Development Cost Charge review and responded to questions from the Board.

Director Sieben left the meeting at 11:39 a.m.

#GS54/19

FORTIN/FINDLATER

THAT the Governance and Services Committee receives for information the Development Cost Charge Bylaw update.

CARRIED unanimously

8. PARK SERVICES

Director Johnson left the meeting at 11:52 a.m.

8.1 Regional Parks Visitor Services and Park Visit Update

Staff report dated October 3, 2019 updated the Committee on the 2018-2019 Regional Parks Visitor Services and Park Visits.

Staff provided an overview of the regional parks visitor services and park visits and responded to questions from the Board.

#GS55/19

HODGE/DEHART

THAT the Governance and Services Committee receives for information the 2018-2019 Regional Parks Visitor Services and Parks Visits update.

CARRIED unanimously

9. NEW BUSINESS

There was no new business.

10. ADJOURN

There being no further business the meeting was adjourned at 12:08 p.m.

CERTIFIED TO BE TRUE AND CORRECT

G. Given (Chair)

B. Reardon (Chief Administrative Officer)