Regional District Of Central Okanagan

Policy And Procedures Manual

Chapter: 6. INSPECTION SERVICES Policy Resolution No: 709/93

(Revised/edited June 2011)

Section: 6.19 Zoning Bylaw Infractions Page: 619

Resolution Date: July 26/93

6.19 Complaints – Bylaw Infractions

#709/93

THAT the memo dated July 20, 1993 be received;

AND FURTHER THAT the following policy be adopted by the Regional Board:

- 1. Investigate each complaint of a bylaw infraction and follow each infraction through to a resolution, except where the complainant is a repetitive complainer in which case only those infractions which are health and safety items to be followed through to resolution.
- 2. Where the inspection department feels that they are dealing with a repetitive complainer, it will be brought to the attention of the Board.
- 3. A repetitive complainer will be classified as an individual that files an unusual and unwarranted number of minor complaints against his neighbours.
- 4. Minor complaints will be characterized as minor setback, height, fencing and other such nondisturbing violations of the bylaw.