



Department: ENGINEERING SERVICES

Director: DAVID KOMAIKE

2022 Budget: \$16,020,800

FTE's: 28.6

Mandate

Engineering Services is committed to responding to the needs of the public in the Central Okanagan by providing services and developing infrastructure in an effective and efficient manner that:

- Ensures an environment of fairness and equity exists whenever dealing with the general public.
- Contributes to the safety, health, and environment of the community.
- Considers sustainability and increased protection of the natural environment.

Program Management Goals

Customer / Taxpayer Perspective:

Operate and maintain public utilities (water, sewer, streetlights, garbage collection, recycling) in an effective and efficient manner by:

- Educating and involving the public in decisions relating to the changes in levels of service delivery.
- Reviewing and revising program delivery as required to improve the quality of service.
- Ensuring services enhance the quality of life in the community by focusing on public health and the natural environment.
- Ensuring programs are delivered in a fair, equitable, professional, and timely manner.
- Maintaining and expanding the utility and program infrastructure to accommodate orderly growth of the community.

Financial Accountability Perspective:

- Operate and manage each program's budget and resources effectively and efficiently to carry out the mission statement while balancing the benefit / cost relationship.
- Manage risk to control insurance costs and exposure to liability.

- Evaluate fees and charges to ensure value for service and cost recovery.
- Review and establish procedures to ensure fairness and equity in costs of capital projects.

Consider opportunities to minimize costs to the public through financial aid or creative financing procedures.

Internal Process Perspective:

- Maintain professional working relationships with private and public partners in the delivery of services including other provincial or local government agencies, contractors, co-workers, and the public.
- Continue to inform, educate, and encourage participation internally and from the public in determining efficiencies and service levels.
- Proactively review new technologies and delivery systems that will enhance service delivery in cost effective and efficient manners that are consistent with the objectives of:
 - Increasing public health and safety
 - Protecting the environment
- Promote a safe and healthy work environment where employees feel challenged and rewarded.

Learning and Growth Perspective:

- Encourage professional development for all staff through education and skills training to increase skill levels and knowledge, resulting in more effective and increased levels of service delivery.
- Encourage working partnerships and mentoring to learn from others and encourage a positive environment for learning.

Program Activities

Engineering Services (004)

- **Mosquito Control (047)**
- **Scotty Heights Street Lights (058)**
- **Effluent/Water Disposal Site (091)**
- **Vehicle Operations (199)**

Water Systems:

- **Killiney Beach (301)**
- **Falcon Ridge (303)**
- **Sunset Ranch (305)**
- **Trepanier Bench (306)**
- **Westshore (307)**
- **Fintry/Shalal/Valley of the Sun (310)**

Regional Rescue (030)

Sewer Systems:

- Westside Treatment Plant (401)
- Westside Sewer System: RDCO (470)
- Westside Sewer System: WFN (471)
- Westside Sewer System: Peachland (472)
- Ellison Sewer System (499)

Solid Waste Management

- Westside Waste Management Centre (092)
- Westside Landfill & Waste Disposal Centre (093)
- Waste Reduction and Recycling (094)
- Solid Waste Collection: Electoral Areas (095)

Ellison Transit (085)

